

2 Estuary Boulevard Estuary Commerce Park Liverpool L24 8RF

Riverside

Riverside

The Riverside Group Ltd is a charitable Registered Society under the Co-operative and Community Benefit Societies Act 2014 managed by Executive Directors, and governed by a Group Board. We are proud to say that we are one of the leading registered providers of social housing in the UK, providing support and affordable housing to people of all ages and circumstances throughout England.

Group Chief Executive

Paul Dolan

Total Housing Stock

51,401

Combined Group Stock

63,665

Subsidiaries	Stock
One Housing Group Ltd	9,924
Riverside Scotland	2,326
St. Michael's Housing Trust	14
Impact Housing Association (Ar	-

Phone

0345 111 0000

Website URL

https://www.riverside.org.uk/

Email

info@riverside.org.uk...

Facebook

https://www.facebook.com/RiversideHousin...

Twitter

https://x.com/RiversideUK

Linkedin

http://www.linkedin.com/company/riversid...

No. of Employees

4.121

Total Board Members

11

Key Performance Indicators

Summarised Turnover

£625.4M

Operating Surplus

£49.2M

Surplus/Deficit for the year

£869,000

DLO

Riverside - Repairs

Development Company
Prospect (GB) Ltd

Cost Per Home

Operating Cost Per Home

£7,330

Management Cost Per Home

£532

R & M Cost Per Home

£1,322

Cost / Property of The Repairs Service

£995

Repairs and Satisfaction

Overall Satisfaction

65.3%

Repairs Satisfaction

70.9%

Voids

Average Days to Relet

55

Void Losses

£7.61M

Housing

Housing Stock	Stock Movement	Satisfaction
Total Housing Stock 51,401	Units Developed 1,016	Satisfaction (Service) 65.3%
Combined Group Stock 63,665	Stock Movement (Acquired) 531	Satisfaction (Repairs) 70.9%
Regions Covered 9	Stock Movement (Lost) 141	Gas Certification 98.5%
Local Authorities Covered 146	Governance & Others	Homes Meeting DHS 99.9%
General Needs 32,035	Moody's Baa1 (2024)	Repairs - Right First Time 81.9%
Affordable 9,259	Homes England Governance Ratings G1 (2024)	
Supported 4,895	Homes England Viability Ratings V2 (2024)	
Care 342	Evictions 124	
Housing Older People 4,870	Avg. Days to Relet 55	
Shared Ownership 2,758	Number of Repairs	

Complaints

Nature of Complaints Received

	No. Order	%
Estate Management	2	3%
Health and Safety	3	5%
Property Condition	27	42%
Complaints - Anti-Social Behaviour	4	6%
Others	29	45%
Total	65	_

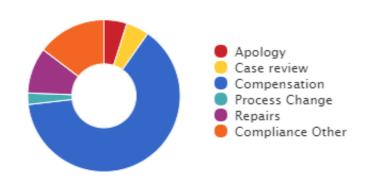
Orders Made for Compliance

'	No. Order	%
Apology	2	5%
Case review	2	5%
Compensation	26	62%
Process Change	1	2%
Repairs	4	10%
Compliance Other	6	14%
Total	41	-

Outcome of Determination

	No. Order	%
Outcome - Severe Maladminitration	-	_
Maladministration	12	18%
Outcome - Service failure	16	25%
Outcome - No Maladministration	21	32%
Outcome - Reasonable Redress	9	14%
Mediation	3	5%
Outside Jurisdiction	4	6%
Withdrawn	-	-
Total	62	-

Total Compensation Amount	£5,050



^{*=} Subsidiaries Combined Data

Energy Performance

EPC Overview

Total EPCs

31,714

% of EPCs From Total or Group Stock (if non-stock holding)

62%

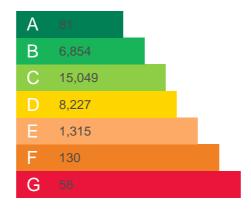
Average Current Energy Efficiency

Band C - 71.8 SAP

% of Homes on Mains Gas

70%

Current Energy Rating



Property Type

	No. of Homes	% of EPC
House	17,258	54.42%
Flat	11,520	36.32%
Bungalow	2,396	7.56%
Maisonette	540	1.7%

Construction Age Band

Before 1900	1,521
1900-1949	6,497
1950-1982	7,126
1983-1995	4,270
1996-2006	2,403
2007 Onwards	490

Average Metrics by Property Type

Total Floor Area

House: 75.67 m² Flat: 51.40 m²

Current Environment Impact (Metric Tonnes per

Year)

House: 70.90 t Flat: 71.88 t

Current Energy Consumption (Kwh per m2)

House: 197.74 kWh Flat: 234.17 kWh

Current CO2 Emissions (Tonnes per Year)

House: 2.62 t Flat: 2.01 t

Current CO2 Emission Per Floor Area (Kg per

 m^2

House: 35.02 kg Flat: 40.71 kg

Current Lighting Cost (£ per annum)

House: £72.34 Flat: £55.65

Current Heating Cost (£ per annum)

House: £504.40 Flat: £356.70

Current Hot Water Cost (£ per annum)

House: £110.76 Flat: £138.45

^{*=} Subsidiaries Combined Data

Floor Level



3
)
7

Other Floor Level Data

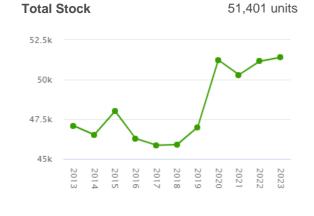
of Homes

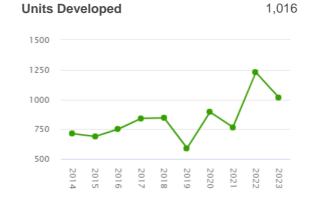
Main Heat

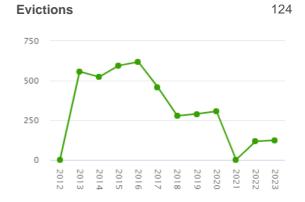
	No. of Homes
Gas Boiler	26,277
Electric	2,594
Community Scheme	2,377
Air Source Heat Pump	214
Water Source Heat Pump	1
Oil	18
Electricaire	7
Other	225

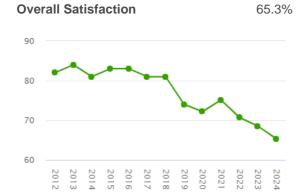
Windows

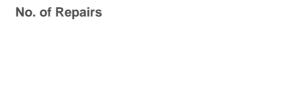
Glazing	No. of Homes
Single	438
Double / Multiple	25,718
Secondary	56
Triple	18
High Performance	5,482







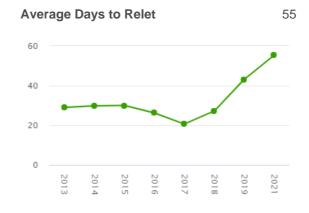


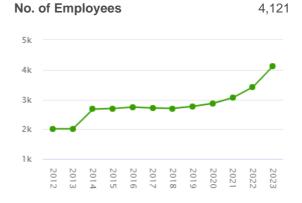


No data.









^{*=} Subsidiaries Combined Data

Housing Location

Overview

Local Authorities Covered 146

By Country / Region

East Midlands 3,980

East of England 485

Greater London

North East

2,672

3,484

North West 33,209

South East 1,956

South West

West Midlands

783

332

Yorkshire and the Humber 2,530

Housing Stock by LA Area

Upper

LA	Owned	Mngd.	%
Liverpool	10,849	0	22
Carlisle	6,781	0	14
Halton	2,662	0	5
Sefton	2,235	0	5
Rochdale	2,097	0	4
Wirral	2,024	0	4
Kingston-upon-H	1,448	0	3
Leicester	1,396	0	3
Allerdale	1,188	0	2
St. Helens	1,079	0	2
Newcastle-upon	1,067	0	2
South Tyneside	917	0	2
Knowsley	916	0	2
Thanet	710	0	1
+6 Others	4,024	-	7.7

Lower

LA	Owned	Mngd.	%
North Tyneside	448	-	0.91
County Durham	399	-	0.81
South Lakeland	394	-	0.8
Northumberland	343	-	0.69
Southwark	335	-	0.68
Charnwood	320	-	0.65
Copeland	320	-	0.65
Eden	296	-	0.6
Swale	287	-	0.58
Cheshire West	275	-	0.56
North Northampt	256	-	0.52
Lambeth	232	-	0.47
Wakefield	228	-	0.46
Gateshead	224	-	0.45
+112 Others	6,391	_	12.93

^{*=} Subsidiaries Combined Data

ROCE (Return on Capital Employed)

1.2%

Finance

Consolidated Financial Summary	Cost Per Home	VFM Metrics
Summarised Turnover £625.4M	Management Cost Per Home £532	Reinvestment 8%
Total Operating Surplus £49.2M	Repairs Cost per home £1,322	New Supply (Social) 1.2%
Surplus for The Year Before Taxation (£2.7M)	Cost / property of the Repairs Service £995	New Supply (Non-Social) 0.1%
Surplus/Deficit for The Year £869,000	Operating Cost Per Home £7,330	Gearing 54.8%
Tangible Fixed Assets £4,104.8M		EBITDA MRI Interest 46%
Investment in New Housing Properties £240M		Social Housing cost per home £7,330
		Operating Margin (SHL) 5.3%
		Operating Margin (Overall) 5.1%

Expenditure

Turnover from Social Housing Lettings £332.87M

Management Expenditure £33.93M

Planned Maintenance Expenditure £20.87M

Routine Repairs and Maintenance £63.49M

Major Repairs Expenditure £13M

Improvement Works Spend £84M

Cash Flow

Net Cash Inflow from Operating Activities £117.98M

Capital Expenditure and Financial Investment (£239.69M)

Acquisition, Construction and Improvement of Housing Properties (£260.82M)

Financing £170.06M

Decrease / Increase in Cash (£37.72M)

Employee Information

Wages and salaries £156.75M

Chief Executive pay £296,000

Social security costs

£15.87M

Pension costs (employers contributions)

£9.25M

Number of Employees

4,121

Number of Employees earning over £100,000

Redundancy costs

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£23.76M

(£383.43M)

(£150.39M)

Net Current Assets

Solicitor / Auditor Association Income Account **Debtors** Turnover Rental Debtors Solicitor £367.48M £37.99M **Operating Surplus** Less: Provision for Bad and Doubtful Debts **External Auditor** £67.06M (£21.59M) BDO LLP... Profit on Sale of Fixed Assets Amounts Due from Subsidiary Undertakings Ratings £12.18M Moody's Sundry Debtors, Prepayments & Accrued Surplus / Deficit for The Year Baa1 (2024) Income £25.74M £44.35M Homes England Governance Ratings **Balance Sheet** G1 (2024) **Fixed Assets** Homes England Viability Ratings £4046.91M V2 (2024) Debtors £131.42M Cash at bank and in hand

Creditors: Amounts Falling Due in One Year



Repairs Direct Labour Organisation (DLO) Riverside - Repairs Responsive Repairs Contractors Advanced Building and Maintenance, Advanced Building and Maintenance Services Ltd and... Planned Works Contractors Advanced Building and Maintenance, Advanced Building and Maintenance Services Ltd and... **Gas Servicing Contractors** AFM, Axis Europe PLC and others Homes Meeting DHS 99.9% Repairs - Right First Time 81.9% Gas Certificate 98.5% **Total Repairs**

Development

Development Company Prospect (GB) Ltd Units Developed 1,016 Social Housing Units Developed Affordable Units Developed 765 Low Cost Home Ownership Units Developed Shared Ownership Units Developed 197 Market Sale Units Developed 155 Next Year Housing Target Long Term Housing Target - Year 3.009 - 2026 Long Term Housing Grants Long Term Housing Investment Homes Under Construction/Started Homes in Pipeline

Software

Housing Management OPENHousing - Capita
Asset Management
Repairs Management/Scheduling -
IT Gas Software
Mobile Solution Advanced

^{*=} Subsidiaries Combined Data

Tenders

Contract Title	Primary Trade	Published date	Value	Tenure (Months)	Start	End	Deadline
Fire Consultancy Se	ervices to High Risk Re	esidential Buildings Fr	amework (HRRB)				
Fire Risk Assessmer	nt	18-07-2024	£5,000,000	48	01-09-2024	31-08-2028	Expired
Warm Roof Upgrad	e Works at Rutland H	louse, 112 Carrington	Street				
Roofing		22-07-2024	£150,000	1	28-10-2024	01-12-2024	Expired

Contracts

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
	incipal Designer (Call	-off)					
Architect & Surveyo	r 	Airey Miller Ltd	-	-	08-09-2023	-	Awarded
Employers Agent (C							
Architect & Surveyo	r 	Airey Miller	-	-	09-03-2023	-	Awarded
Framework Agreem	ent for the Provision	of Architectural Servic	es				
Architect & Surveyo	r	Various	£749,999	48	13-08-2021	12-08-2025	Awarded
Framework Agreem	ent for the Provision	of Architectural Service	es				
Architect & Surveyo	r	Various	£749,999	48	13-08-2021	12-08-2025	Awarded
One Housing Group	Ltd - Material Supply	/ and Associated Service	ces (Call-off)				
Building Materials		Grafton Merchanting GB Ltd	£15,000,000	120	02-02-2022	01-02-2032	Awarded
Heating Contract (P	reviously Under Impa	act Housing)					
Central Heating		AFM	-	-	-	-	Awarded
Land Led Developm	ent						
Commercial Constru	uction	Esh Construction	£20,000,000	-	-	-	Awarded
Commercial Plant R	oom Upgrades						
Commercial Heating	J D	Ashley & McDonough	-	-	29-04-2024	-	Awarded
Mixed Use Develop	ment of at Stanton Cr	oss in Wellingborough					
Construction		Vistry Homes (Prev. Bovis Homes)	£103,000,000	180	04-04-2019	-	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Block Upgrade Wo	orks						
Doors & Windows		Milestone Group	-	-	23-02-2023	-	Awarded
One Housing Grou	up Ltd - Electrical Servi	ices, Maintenance and	Repair Services				
Electrical		The Wiggett Group LTD	-	-	17-08-2023	-	Awarded
One Housing Grou	up Ltd - Provision of Pr	roperty Services Suppo	rt Contractors				
Electrical		RGE Services Ltd	£3,000,000	36	02-08-2022	01-08-2025	Awarded
One Housing Grou	up Ltd - Provision of Pr	roperty Services Suppo	rt Contractors				
Electrical		Wiggett Electrical Contractors Ltd	£3,000,000	36	02-08-2022	01-08-2025	Awarded
One Housing Grou	 up Ltd - Electrical Cont	ract					
Electrical		RGE Services Ltd	-	-	23-01-2023	-	Awarded
One Housing Grou	up Ltd - Provision of Su	upport Contractors					
Electrical		-	-	36	-	-	Cancelled / Not Awarded
One Housing Grou	ມp Ltd - Provision of Sເ	upport Contractors					
Electrical		-	-	36	-	-	Cancelled / Not Awarded
Heat Metering Ins	tallation & Billing Serv	ices					
Energy Manageme	ent	Sycous	£230,000	36	01-05-2024	30-04-2027	Awarded
SHDF Retro Consu	 ıltant						
EPC / Energy Mana	agement	Constructive Thinking Studio Ltd	£815,200	24	23-03-2023	22-03-2025	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
EPC / Energy Mana	agement	Pennington Choices Ltd	£879,750	48	23-02-2022	22-02-2026	Awarded
Provision of Energ	y Performance Certific	cates					
EPC / Energy Mana	agement	Pennington Choices Ltd	£879,750	48	23-02-2022	22-02-2026	Awarded
Passive Fire Reme	dial Works						
Fire Safety		RGE Services	-	-	28-02-2024	-	Awarded
One Housing Grou	به Ltd - Provision for F	ire Remedials and Fire	Equipment Service	and Maintenance			
Fire Safety		Kier Services Ltd	£33,000,000	36	30-06-2022	29-06-2025	Awarded
One Housing Grou	p Ltd - Provision for F	ire Remedials and Fire	Equipment Service	and Maintenance			
Fire Safety		RGE Services Ltd	£33,000,000	36	30-06-2022	29-06-2025	Awarded
Fire Door Replacer	ment						
Fire Safety		Mila Maintenance & Installation	-	-	-	-	Awarded
One Housing Grou	up Ltd - Fire Detection	Upgrade Works at Expl	orers Court South I	 Block			
Fire Safety		RGE Services Ltd	£36,000	-	-	-	Awarded
Riverside Housing	FRA Contract						
Fire Safety		Axis Europe Plc	-	-	13-05-2021	-	Awarded
Riverside Scotland	- Gas Servicing & Mai	ntenance Contract					
Gas Servicing	_	James Frew Ltd	£8,700,000	120	01-04-2022	01-04-2032	Awarded
Riverside Scotland	- Gas Servicing & Mai	ntenance Contract					
Gas Servicing	Ü	James Frew Ltd	£8,700,000	120	01-04-2022	01-04-2032	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Gas Servicing		Evolve Facility Services	-	-	06-04-2020	_	Awarded
Responsive and Vo	oid Repairs, Gas Servic	ing and Repairs and Pl	anned Maintenance	2			
Gas Servicing		Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded
Fixed Fall Protection	on and Lighting Protec	tion - Service, Mainten	ance and Repair				
General building w	<i>i</i> orks	STQ Vantage	£1,495,000	36	01-05-2024	01-05-2027	Awarded
Grounds Maintena	ance Services Contract						
Grounds Maintena	ance	Grounds Care Group Ltd	-	-	03-02-2023	-	Awarded
Riverside Scotland	- Grounds Maintenan	ice Contract					
Grounds Maintena	ance	idverde	-	60	01-04-2022	31-03-2027	Awarded
Repairs & Mainten	ance at Birmingham (Children's Hospital					
Hard FM		Axis Europe	-	-	<u>-</u>	-	Awarded
Meters, Billing, Dis	trict Heating (Call-off)						
Heat Networks		Switch2 Energy Ltd	-	-	26-09-2023	<u>-</u>	Awarded
Commercial Gas -	Service, Maintenance	and Repair					
Heat Networks		Liberty Group Investments Ltd t/a Liberty Group	£3,275,367	36	07-11-2022	06-11-2025	Awarded
Commercial Gas -	Service, Maintenance	and Repair					
Heat Networks		Ashley & McDonough Ltd	£3,275,367	36	07-11-2022	06-11-2025	Awarded
Commercial Gas -	Service, Maintenance	and Repair					
Heat Networks		GetFix Ltd	£3,275,367	36	07-11-2022	06-11-2025	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Commercial Boiler	Installation Framewo	rk					
Heat Networks		Various	£3,844,428	48	01-02-2022	31-01-2026	Awarded
Tenants Contents	Insurance April 2024 -	(Call-off)					
Insurance		Royal and Sun Alliance	£171,473	12	01-04-2024	31-03-2025	Awarded
One Housing Grou	p Ltd - Insurance and	Related Services					
Insurance		Marsh Ltd	£24,627,932	36	01-01-2022	31-12-2024	Awarded
Microsoft EA Licen	ses and Azure 2024 (0	Call-off)					
IT / Software		Phoenix Software Ltd	-	36	19-02-2024	28-02-2027	Awarded
Customer Relation	ship and Case Manag	ement (CRCM) Solutio	n				
IT / Software		Homeless Link	£1,503,383	60	12-01-2024	11-01-2029	Awarded
IT Service Manage	ment Solution						
IT / Software		Alemba Ltd	£241,130	36	03-04-2023	03-04-2026	Awarded
One Housing Grou	ıp Ltd - New Supplier I	Request System					
IT / Software		Kontrolla Ltd	£26,000	36	01-07-2022	30-06-2025	Awarded
One Housing Grou	p Ltd - Replacement ۱	Housing Management	Platform (Call-off)				
IT / Software		Civica UK Ltd	£420,000	60	30-09-2020	29-09-2025	Awarded
CRM Licenses Serv	ices						
IT / Software		Salesforce UK	£3,660,655	-	19-11-2021	-	Awarded
One Housing Grou	p Ltd - Replacement o	of Universal Housing S	olution				
IT / Software		Civica UK Ltd	£500,000	60	30-09-2020	29-09-2025	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
CRM Software Solut	tion						
IT / Software		Salesforce UK Ltd	£3,660,655	-	08-10-2021	-	Awarded
One Housing Group	Ltd - Strategic Asset	Management Platforn	n Project				
IT / Software		Civica UK Ltd	£387,000	60	31-03-2021	30-03-2025	Awarded
One Housing Group	Ltd - Customer Rela	 tionship Management	(CRM) Solution				
IT / Software		-	£5,000,000	36	-	-	Cancelled / Not Awarded
Responsive and Voi	d Repairs, Gas Servici	ing and Repairs and Pl	anned Maintenance	2			
Kitchens & Bathroo	ms	Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded
Financial Advisory S	service (Call-off)						
Legal		KPMG UK	-	-	-	-	Awarded
Credit Check and D	ebt Investigation - On	e Housing Group					
Legal		Experian	£75,600	36	01-07-2024	30-06-2027	Awarded
Legal Services							
Legal		TC Young LLP	£16,000	48	01-03-2023	28-02-2027	Awarded
Lift Framework - Lo	t (1, 2, 3A, 3B & 3C)						
Lifts & Servicing		Various	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lo	t (1, 2, 3A, 3B & 3C)						
Lifts & Servicing		AMMCASS Construction Engineering Group Ltd,Concept Elevators (UK) Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Lift Framework - Lo Lifts & Servicing	t (1, 2, 3A, 3B & 3C)	AMMCASS Construction Engineering Group Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lo Lifts & Servicing	t (1, 2, 3A, 3B & 3C)	Concept Elevators (UK) Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Lift Framework - Lo Lifts & Servicing	t (1, 2, 3A, 3B & 3C)	Deltron Lifts Ltd	£1,073,180	48	10-04-2023	09-04-2027	Awarded
Domestic Lifts Equi Lifts & Servicing	pment Service & Mair	ntenance Prism Medical,Total Lift Care	£200,000	60	01-10-2019	01-10-2024	Awarded
Riverside Scotland -	modular housing dev	velopment in South Ay	rshire				
Modular		The Wee House Company	£9,800,000	-	12-03-2021	-	Awarded
Technology Enabled Other Supplies	d Lives Provider - TEL	FC - Lot 4.1 (Call-off) Appello Smart Living Solutions	£1,865,053	36	03-06-2024	02-06-2027	Awarded
Technology Enabled Other Supplies	d Lives Provider - Feb	2024 - Lot 1 (Call-off) Chubb Fire & Security	£580,000	60	19-02-2024	18-02-2029	Awarded
RHO Cyclical Decord		Trident Maintenance Services	£4,415,266	60	08-12-2022	07-12-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
RHO Cyclical Deco	rations Works						
Painting and Deco	ration	Trident Maintenance Services	£4,415,266	60	08-12-2022	07-12-2027	Awarded
RHO Cyclical Deco	rations Works						
Painting and Deco	ration	Alfred Bagnall & Sons	£4,415,266	60	08-12-2022	07-12-2027	Awarded
Employers Agent S	Services (Call-off)						
Project Manageme	ent	Airey Miller	-	-	28-04-2022	-	Awarded
One Housing Grou	 up Ltd - Financial Advis	sory Services (Call-off)					
Project Manageme	ent	KPMG LLP	-	-	01-12-2021	-	Awarded
External Audit Ser	 vices						
Project Manageme	ent	BDO LLP	£1,473,000	-	03-08-2021	-	Awarded
The Cutting Edge F		t for the Provision of E	Employer's Agent an	d Principal Designer			
Project Manageme	ent	Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
The Cutting Edge F	Framework Agreemen	t for the Provision of E	Employer's Agent an	d Principal Designer			
Project Manageme	ent	Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
The Cutting Edge F		t for the Provision of E	Employer's Agent an	d Principal Designer			
Project Manageme	ent	Various	£1,540,000	48	03-08-2021	02-08-2025	Awarded
Partnering Contra	ct for Responsive Repa	airs and Maintenance	at Social Housing P	roperties in South Mers	eyside		
R&M		Evolve Facility Services	£89,800,000	60	22-04-2010	-	Awarded
Total Disrepair Sol	utions Framework - Pr	retium Frameworks					
R&M Works (Vario	us)	Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Total Disrepair Sol	 lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	 lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Liberty Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Jefferies Contractors Ltd,Allerton Damp Proofing	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	 lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair Sol	 lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Cardo South (Previously Osborne Property Services),Advanced Building and Maintenance Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	LCB Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	us)	LCB Group	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Wates Property Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Wates Property Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Wates Property Services Ltd,Axis Europe PLC	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair So	lutions Framework - P	retium Frameworks					
R&M Works (Vario	ous)	Wates Property Services Ltd,Axis Europe PLC	£561,000,000	48	25-09-2023	24-09-2027	Awarded
•	lutions Framework - P						
R&M Works (Vario	ous)	Wates Property	£561,000,000	48	25-09-2023	24-09-2027	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
		Services Ltd,MCP Property Services Ltd					
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	MCP Property Services Ltd	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Not Awarded	£561,000,000	48	25-09-2023	24-09-2027	Cancelled / Not Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario	us)	Various	£561,000,000	48	25-09-2023	24-09-2027	Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario		Various	£657,000,000	48	26-07-2023	25-07-2027	Awarded
Total Disrepair Sol	utions Framework - P	retium Frameworks					
R&M Works (Vario		Various	£657,000,000	48	26-07-2023	25-07-2027	Awarded
Clerk of Works Ser	vices (Call-off)						
Recruitment		BPM Project	-	-	17-10-2023	-	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
		Management					
One Housing Gro	up Ltd - Clerk of Works	s and Project Managen	nent Services (Call	 -Off)			
Recruitment		Silver - Development and Construction Consultancy	-	-	09-06-2022	-	Awarded
One Housing Grou	up Ltd - Development	of 300 New Homes at	the Tiller Road Est	ate			
Residential New-E	Build	Mount Anvil	-	-	28-05-2024	-	Awarded
Development of 1	30 New Homes						
Residential New-E	Build	Vistry Group	£29,000,000	-	11-01-2024	-	Awarded
Development of N	New Homes at Bromle	y					
Residential New-E	Build	Countryside Partnerships	£61,600,000	-	-	-	Awarded
Bromley London B	Borough - Developme	nt of Affordable Home	s at Calverley Clos	e Estate in Beckenham			
Residential New-E	Build	Countryside Partnerships	-	-	01-10-2023	-	Awarded
Work to Start on N	Major Extra-Care Deve	lopment					
Residential New-E	Build	Atkinson Homes	£19,000,000	30	13-05-2022	31-10-2024	Awarded
Cheshire West and	d Chester Council - Wo	ork Begins on 268 Affo	rdable Homes in C	:heshire			
Residential New-E	Build	Equans	-	-	30-04-2022	-	Awarded
One Housing Grou	up Ltd - Development	of Bellamy Close and I	Byng Street Estate	Regeneration			
Residential New-E	Build	Mount Anvil	-	-	10-04-2022	-	Awarded
Development at F	riar's Close, Bear Lane	e and 1 and 3 Burrell St	reet				
Residential New-E	Build	Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded

Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
iar's Close, Bear Lane	and 1 and 3 Burrell S	 itreet				
uild	The LLP	£33,900,000	-	08-03-2022	-	Awarded
iar's Close, Bear Lane	and 1 and 3 Burrell S	treet				
uild	Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded
iar's Close, Bear Lane	and 1 and 3 Burrell S	itreet				
uild	Mount Anvil Ltd	£33,900,000	-	08-03-2022	-	Awarded
iar's Close, Bear Lane	and 1 and 3 Burrell S	itreet				
uild	The LLP	£33,900,000	-	08-03-2022	-	Awarded
p Ltd - Residential Ne	w Build at Granville R	oad				
uild	Mulalley	-	-	18-02-2022	-	Awarded
p Ltd - Residential Ne	w Build at Royal Eden	n Docks				
uild	Mount Anvil	-	-	-	-	Awarded
Chester Council - Co	ntract to deliver a Sus	tainable New Hous	ing Development			
uild	EQUANS	£35,000,000	-	-	-	Awarded
- Development of Bra	and New Affordable H	lomes in Irvine				
uild	McTaggart Construction	£13,000,000	-	-	-	Awarded
ver New-Build Homes	5					
uild	Various	-	-	-	-	Awarded
ractors Framework						
uild	Prospect GB Ltd	£192,000,000	48	09-04-2021	09-04-2025	Awarded
	iar's Close, Bear Lane uild p Ltd - Residential Ne uild Chester Council - Co uild - Development of Bra uild ver New-Build Homes uild	iar's Close, Bear Lane and 1 and 3 Burrell Suild The LLP iar's Close, Bear Lane and 1 and 3 Burrell Suild Mount Anvil Ltd iar's Close, Bear Lane and 1 and 3 Burrell Suild Mount Anvil Ltd iar's Close, Bear Lane and 1 and 3 Burrell Suild Mount Anvil Ltd iar's Close, Bear Lane and 1 and 3 Burrell Suild The LLP p Ltd - Residential New Build at Granville Ruild Mulalley p Ltd - Residential New Build at Royal Ederuild Mount Anvil Chester Council - Contract to deliver a Susuild EQUANS - Development of Brand New Affordable Huild McTaggart Construction ver New-Build Homesuild Various	iar's Close, Bear Lane and 1 and 3 Burrell Street filld The LLP £33,900,000 iar's Close, Bear Lane and 1 and 3 Burrell Street filld Mount Anvil Ltd £33,900,000 iar's Close, Bear Lane and 1 and 3 Burrell Street filld Mount Anvil Ltd £33,900,000 iar's Close, Bear Lane and 1 and 3 Burrell Street filld The LLP £33,900,000 p Ltd - Residential New Build at Granville Road filld Mulalley - p Ltd - Residential New Build at Royal Eden Docks filld Mount Anvil - Chester Council - Contract to deliver a Sustainable New House filld EQUANS £35,000,000 - Development of Brand New Affordable Homes in Irvine filld McTaggart £13,000,000 Construction Ver New-Build Homes filld Various - ractors Framework	iar's Close, Bear Lane and 1 and 3 Burrell Street uild The LLP £33,900,000 - iar's Close, Bear Lane and 1 and 3 Burrell Street uild Mount Anvil Ltd £33,900,000 - iar's Close, Bear Lane and 1 and 3 Burrell Street uild Mount Anvil Ltd £33,900,000 - iar's Close, Bear Lane and 1 and 3 Burrell Street uild Mount Anvil Ltd £33,900,000 - iar's Close, Bear Lane and 1 and 3 Burrell Street uild The LLP £33,900,000 - p Ltd - Residential New Build at Granville Road uild Mulalley p Ltd - Residential New Build at Royal Eden Docks uild Mount Anvil Chester Council - Contract to deliver a Sustainable New Housing Development uild EQUANS £35,000,000 - - Development of Brand New Affordable Homes in Irvine uild McTaggart £13,000,000 - construction Construction - ver New-Build Homes uild Various	The LLP £33,900,000 - 08-03-2022 Iar's Close, Bear Lane and 1 and 3 Burrell Street Jaild Mount Anvil Ltd £33,900,000 - 08-03-2022 Iar's Close, Bear Lane and 1 and 3 Burrell Street Jaild Mount Anvil Ltd £33,900,000 - 08-03-2022 Iar's Close, Bear Lane and 1 and 3 Burrell Street Jaild Mount Anvil Ltd £33,900,000 - 08-03-2022 Jar's Close, Bear Lane and 1 and 3 Burrell Street Jaild The LLP £33,900,000 - 08-03-2022 Jar's Close, Bear Lane and 1 and 3 Burrell Street Jaild The LLP £33,900,000 - 08-03-2022 Jar's Close, Bear Lane and 1 and 3 Burrell Street Jaild The LLP £33,900,000 - 08-03-2022 Jar's Close, Bear Lane and 1 and 3 Burrell Street Jaild The LLP £33,900,000 - 08-03-2022 Jar's Close, Bear Lane and 1 and 3 Burrell Street Jaild Rowald A Granville Road Jaild Rowald Rowald Rowald Rowald Rowald Road Jaild Rowald Rowald Rowald Rowald Rowald Road Jaild Rowald Ro	Sear Sear Lane and 1 and 3 Burrell Street

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Development Con Residential New-B	tractors Framework uild	Compendium Living	£192,000,000	48	09-04-2021	09-04-2025	Awarded
Development Con Residential New-B	tractors Framework uild	Equans Regeneration Ltd	£192,000,000	48	09-04-2021	09-04-2025	Awarded
Development Con Residential New-B	tractors Framework uild	Lovell Partnership Ltd	£192,000,000	48	09-04-2021	09-04-2025	Awarded
Development Con Residential New-B	tractors Framework uild	Casey and Co. Ltd	£192,000,000	48	09-04-2021	09-04-2025	Awarded
Development Cont Residential New-B	tractors Framework uild	Countryside Partnerships (Countryside + Vistry)	£192,000,000	48	09-04-2021	09-04-2025	Awarded
Construction of Re Residential New-B		lsmore Lane, Boulton N Persimmon Homes Ltd		-	07-07-2020	-	Awarded
One Housing Grou Responsive Repair	•	operty Services Suppor	rt Contractors (Cand £3,000,000	celled/Not Awarded) 36	02-08-2022	01-08-2025	Cancelled / Not Awarded
One Housing Grou Responsive Repair	up Ltd - Provision of Sus	pport Contractors -	-	36	_	-	Cancelled / Not Awarded
One Housing Grou Responsive Repair	up Ltd - Provision of Surs	ipport Contractors -	-	36	-	-	Cancelled /

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
							Not Awarded
Riverside Scotland	- Repairs and Mainte	nance Contract					
Responsive Repair	S	Bell Decorating Group Ltd	£21,000,000	120	01-04-2022	31-03-2032	Awarded
Riverside Scotland	- Repair and Mainten	ance Contract					
Responsive Repair	S	MPS Housing Ltd	-	-	01-04-2021	-	Awarded
One Housing Grou	ıp Ltd - West Area Ass	et Management Servic	es Contracts				
Responsive Repair	S	-	£3,900,000	36	-	-	Cancelled / Not Awarded
One Housing Grou	ıp Ltd - West Area Ass	et Management Servic	es Contracts				
Responsive Repair	S	-	£3,900,000	36	-	-	Cancelled / Not Awarded
One Housing Grou	p Ltd - West Area Ass	et Management Servic	es Contracts				
Responsive Repair	S	-	£3,900,000	36	-	-	Cancelled / Not Awarded
One Housing Grou	p Ltd - West Area Ass	et Management Servic	es Contracts				
Responsive Repair	S	-	£3,900,000	36	-	-	Cancelled / Not Awarded
One Housing Grou	p Ltd - West Area Ass	et Management Servic	es Contracts				
Responsive Repair	S	Housing Solutions	£3,900,000	36	01-09-2020	30-09-2024	Awarded
Responsive Repair	s and Void Maintenar	nce (Previously Under I	mpact Housing)				
Responsive Repair	S	PPM Ltd (Partnering in Property Management)	g -	-	03-09-2019	30-11-2024	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Reactive Repairs, F	Planned Works, Gas S	ervicing and Installatio	n and Out of Hou	rs Repairs Service Contra	ıct		
Responsive Repair	rs	Riverside Direct	-	-	30-07-2018	-	Awarded
Repair & Maintena	ance - Eastern region ((Previously Under Imp	act Housing)				
Responsive Repair	rs	PPM Ltd - Partnering in Property Management	£3,000,000	48	01-07-2017	30-11-2024	Awarded
Responsive Repair	rs, Planned Maintenar	nce and Void Reinstate	ments				
Responsive Repair	rs	MD Building Services	£8,800,000	96	-	-	Awarded
Repairs and Maint	tenance - North East &	& Other Areas					
Responsive Repair	^S	Evolve Facility Services	-	-	04-05-2016	-	Awarded
Responsive and Vo	oid Repairs, Gas Servi	cing and Repairs and P	lanned Maintenar	nce			
Responsive Repair	rs	Axis Europe PLC	£28,191,556	240	04-04-2011	28-03-2031	Awarded
Decarbonisation V	Vorks Across North W	est and Cumbria					
Retrofit		Equans Regeneration Ltd	£20,000,000	-	-	31-03-2025	Awarded
Door Entry Service	e, Maintenance, Repai	r and New Installs					
Security		Maintec Ltd	£1,825,000	36	16-05-2022	16-05-2025	Awarded
Door Entry Service	e, Maintenance, Repai	r and New Installs					
Security		Maintec Ltd	£1,825,000	36	16-05-2022	16-05-2025	Awarded
Door entry Service	e, Maintenance, Repai	r and New Installs					
Security	•	Maintec Ltd	£1,825,000	36	16-05-2022	16-05-2025	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Door entry Service, Security	Maintenance, Repair	and New Installs Maintec Ltd	£1,825,000	36	16-05-2022	16-05-2025	Awarded
Door entry Service, Security	Maintenance, Repair	and New Installs Maintec Ltd	£1,825,000	36	16-05-2022	16-05-2025	Awarded
One Housing Grou	p Ltd - Waste Manage agement	ment Services (Call-of Bywaters (Leyton)		-	10-12-2021	-	Awarded
Cleaning Services Soft FM		Various	£1,102,520	36	01-01-2023	01-01-2026	Awarded
Void Repairs Voids		Liberty Group	-	-	30-01-2023	-	Awarded
Planned Multi-Void Voids	Replacement Contrac	t Framework Novus	£970,000	24	10-10-2022	09-10-2024	Awarded
Legionella Risk Ass Water / Legionella	essment Services	Liberty Group	£1,160,000	36	31-07-2023	30-07-2026	Awarded
One Housing Grou Water / Legionella	p Ltd - Provision of Wa	ater Hygiene Services (Urban Environments Ltd	(Call-off) £988,758	-	26-06-2019	-	Awarded
One Housing Grou Water / Legionella	p Ltd - Provision of Wa	ater Hygiene Services (Environtec Ltd	(Call-off) £988,758	-	26-06-2019	-	Awarded
One Housing Grou Window Cleaning	p Ltd - Window and Gi	utter Cleaning Service BPM Cleaning and Maintenance	£336,810	36	01-01-2023	31-12-2025	Awarded

Contract Title	Primary Trade	Winner	Value	Tenure (Months)	Start	End	Status
Clerk of Works Fran	mework - 5 Lots	-	£5,000,000	36	-	-	Cancelled / Not Awarded
-	p Ltd - FM Contract.	Renovo Facilities & Services Limited		360		01-04-2046	Awarded